

Updated customer information regarding COVID-19

November 30, 2020

Dear valued Customers,

Today I would like to take the opportunity to inform you about the current situation at VITROCELL regarding COVID-19.

Corona cases in our region have increased since the last briefing to a high level but remain stable so far.

All employees continue to be alerted on personal care and hygiene measures to be taken at work as well as in private life.

Since the beginning of November we have taken additional measures with a mix of working from home and separating working areas in our offices and factory.

Since the beginning of the pandemic we were able to meet all delivery obligations and application and commercial support continued unaffected.

Travelling for installations and service is currently limited to absolute emergencies. Travelling is subject to a strict risk assessment between VITROCELL and the customer.

If you have any questions regarding the information given above, please contact me.

Kind regards,

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